

# Contract summary sheet



# BUSINESS

This contract summary provides the details of the main elements of your order as required by Ofcom. It helps to make a comparison between service offers. Complete information about the service is provided in other documents.

## Your total order summary

Customer name: <b>Sole Trader Org</b>	Customer address: <b>21 Cowper Crescent, Hertford, SG14 3DZ</b>		
Contract summary sheet created: <b>14th February 2022</b>	Contract summary sheet number: <b>1234567890123</b>	Minimum contract length: <b>24 months</b>	Customer contact: <b>Jamil Arshad</b>
Total monthly cost: <b>£29.50*</b>	One-off installation fee: <b>£100.00</b>	Your monthly cost from month <b>4</b> will be <b>£111.00</b>	

**The price of your Virgin Media services may increase during your contract.** For further details, including your rights to cancel, please see the section titled "Other relevant information" on the Contract information sheet.

## Your individual service summary

The detail in the below section is only in relation to the Broadband service you have selected.



### Broadband services

- Voom Fibre Option 2 + Phone line
- Fault Response Time - 12 hours
- 1 x Static IP
- 4G Back-up

\*Note that you pay for your Broadband and Business Phone Line bundle in total

Information about tariffs for additional services and fair usage policy can be found at the following links:

[Business Broadband Deals | Virgin Media Business](#)  
[Acceptable Use Policy.pdf](#)

### Renewal and termination

- There is no minimum usage or duration required to benefit from any promotional terms.
- There are no charges for porting numbers out.
- If you cancel the business broadband services before the service start date, then you will be charged cancellation charges calculated in accordance with clause 9.17.2 of our standard terms and conditions. If you cancel the business broadband service after the service start date, then you will be charged cancellation charges calculated in accordance with clause 9.17.1 of our standard terms and conditions.
- If VM changes any terms and conditions during your contract you have the Right to Cancel that contract within 30 days of notification from us. We will also offer the Right to Cancel for any service changes not exclusively to your benefit with no exit fees. This will also apply to all bundle services.
- Sentence about what the notice period is when a customer decides to leave us.
- What happens at the end of the customers minimum term – Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis

### Features for end-users with disabilities

If you have any hearing, visual or dexterity issues, please use the following link to guide you to phone features to help you. Also, you can see information on our text relay services and Emergency SMS (E-SMS).

[virginmediabusiness.co.uk/legal/accessibility/broadband/](http://virginmediabusiness.co.uk/legal/accessibility/broadband/)



### Other relevant information (including contract renewal and termination)

Business services are provided to you on and in accordance with our SoHo & SME standard terms and conditions and SoHo & SME special terms which can be found here [virginmediabusiness.co.uk/legal/terms-and-conditions/](http://virginmediabusiness.co.uk/legal/terms-and-conditions/)

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## Your individual service summary

The detail in the below section is only in relation to the phone service you have selected.



### Phone services

- 2 x BELS 21CV BTU 24
  - 2 x Right Place Calls
  - 2 x Manged Outgoing Calls
- Business Talk Unlimited Extra
  - 2 x Manage Incoming Calls

\*Note that you pay for your Broadband and Business Phone Line bundle in total

Information about tariffs for additional services and fair usage policy can be found at the following links:  
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